

Information circular

Update of HomeServer and FacilityServer hardware

Due to a component being discontinued, it is necessary to update the HomeServer and FacilityServer hardware.

The updated hardware can be identified by the index statuses on the product labels:

- ✓ HomeServer: **Index status I21**
- ✓ FacilityServer: **Index status I17**

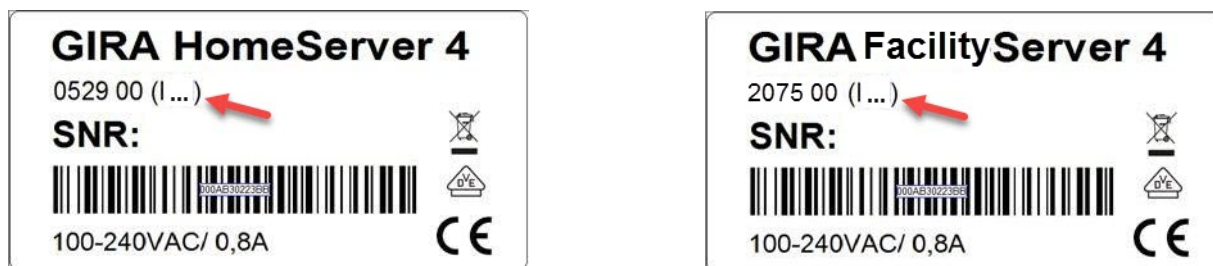


Figure 1: Example view of the product labels with index status. The layout may deviate from the original.

The hardware revision also required an update of the firmware software, in order to integrate the drivers for the new hardware components.

This firmware is loaded with the updated hardware in the factory.

Upon delivery, projects that have been created with Expert software 4.5.0 can be loaded directly without having to update the firmware.

Older firmware versions, 4.5.0 and lower, are not compatible with the new versions of the hardware.

It is not possible to load older versions via the IP network.

Loading via the RS232 interface cannot be prevented for technical reasons, however this would lead to malfunctions in the HomeServer/FacilityServer.

Please see the following table for compatibility between hardware, firmware and Expert.

	Firmware version up to 4.5.0	Firmware version from 4.6.0 onwards	Expert version up to 4.4.0	Expert version from 4.5.0 onwards
HomeServer 2	✓	-	✓	✓
HomeServer 3	✓	-	✓	✓
FacilityServer 3	✓	-	✓	✓
HomeServer 4 → up to I20	✓	✓	✓	✓
FacilityServer 4 → up to I16	✓	✓	✓	✓
HomeServer 4 → from I21	-	✓	-	✓
FacilityServer 4 → from I17	-	✓	-	✓

In the ZIP file you will also find a detailed description of what to look out for when using this firmware.

FAQs

Why is a new version of the Expert software not provided automatically?

Because the features of the Expert software are not changing as compared with version 4.5.0 and firmware version 4.6.0 is exclusively suitable for **HomeServer products from index number I21 onwards** and **FacilityServer products from index number I17 onwards**, the new firmware is being provided separately in the Gira download area.

This firmware will also be automatically included in the next update of the Expert software.

What should I do if I have loaded firmware older than version 4.6.0 on a HomeServer from index number I21 onwards or on a FacilityServer from index number I17 onwards?

In the event that an incompatible version of the firmware has accidentally been loaded via RS232 to a **HomeServer from index number I21 onwards** or **FacilityServer from index number I17 onwards**, you will then need to load firmware version 4.6.0 again.

This is why the new firmware is available to download separately in the Gira download area.

In the ZIP file you will also find a detailed description of what to look out for when using this firmware.